Dear Friends,

Looking back on this past year, it is heartwarming to see all of the support that Angels of Assisi continuously receives from our community. Through the generosity of community members and businesses to the hard work and dedication of fosters, volunteers, and staff members, we are able to continue helping the people and pets throughout the Roanoke Valley and beyond.

Throughout the years, we have continued to change the role of a traditional animal shelter by offering programs and services to benefit the people and the pets they love. With a focus on keeping families and their pets together, we took in a record number of animals into our Guardian Angel program which provides temporary shelter and care to pets caught in domestic violence, homelessness, hospice care, hospitalization, and mental health treatment.

Our staff will never forget the smiling face of Charlie who spent almost three months in our care while his mom was receiving the help she needed to get back on her feet. While in our care, Charlie helped our undersocialized dogs learn to trust humans and realize that leaving their kennel to go outside wasn’t scary at all. With new heartwarming stories like Charlie’s being created every day, our organization remains fueled to help more animals in need.

As you’ll see in our 2019 annual report, Angels of Assisi was busy throughout the year with rescuing victims of neglect, placing animals into loving homes, helping out our local animal shelters, examining and treating more pets than ever, and increasing our community outreach. All of this done to support our motto, “Help is Here”.

Looking towards the future, we are excited about expanding our community outreach programs and clinic services as well as the construction of our new facility, the Angels of Assisi Pet Hospital and Adoption Center. We hope that you will join us in every step of the way.

Thank you to our donors, our dedicated team of staff, fosters, and volunteers, and most importantly, our community. Because of your support, we can continue saving lives.

Thank you,

Lisa O’Neill
Executive Director

60,000+
Animals directly helped from Angels of Assisi programs and services.

2,003
Pets that found their forever home this year.

44
Pets that spent time in our Guardian Angel program.

Angels of Assisi is changing the role of an animal shelter to include resources, programs, and services to benefit the pets in our communities and the people who love them. We are an independent, nonprofit animal welfare organization serving SW Virginia and West Virginia. Along with our Adoption Center and Farm Sanctuary, we offer a Community Pet Hospital, Rural Veterinary Care, Cruelty Investigations, Disaster Response, and a Safety Net Program for those needing temporary help due to domestic violence or emergency situations.
Providing Second Chances.
The Angels of Assisi Adoption Center and Satellite Centers together facilitated 2,003 adoptions in 2019. This was all thanks to the combined efforts of staff members, over 120 active volunteers, and wonderful partnerships with animal rescues and shelters in the Roanoke Valley and beyond.

We partnered with the Humane Society of the United States in July 2019 to offer a new program to the community called Operation Hero-Animal Bond. This program finds qualified veterans who would benefit from animal companionship and match them with adoptable animals. The goal of the program is to help them both heal and thrive. So far, we have partnered 11 veterans with their forever companion.

Where Do They Come From?

- Owner Surrender: 27%
- Stray: 4%
- Transfer from another shelter: 68%

Virginia Animal Intake:

Out-of-State Animal Intake:
- Cabarrus County Animal Shelter (NC): 5
- Clay County Animal Services (FL): 17
- Humane Society of the United States (Various States): 34
- Humane Society of Tulsa (OK): 10
- Jacksonville Humane Society (FL): 3
- Lenoir County SPCA (NC): 69
- St. Martin Animal Shelter (LA): 21
- Vieques Humane Society and Animal Rescue (PR): 20
Remy, formerly known as Waldo, found his perfect family at one of our Satellite Adoption Centers. He was able to fill a void that the family was missing and now has a big brother to watch over him.

At 10 years old, Smiley came to Angels of Assisi after being rescued with 52 other dogs that were living in neglectful conditions. Smiley had to get all of her teeth removed due to dental disease, but that didn’t stop her from smiling! Her contagious smile won her way into her new family’s arms.

Cooper was one of 42 dogs and 31 cats that we rescued from neglectful conditions on a property in South Carolina. Cooper, who was the last of the bunch to be adopted, spent over a year working with our staff and amazing volunteers to learn to trust humans once again.

Trout and Fin, formerly known as Tommy and Stu, were part of a litter of 10. After being in foster for almost 2 months, they were finally ready to be adopted and found their forever home together.

**Live Release Rates**

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<thead>
<tr>
<th></th>
<th>Dogs</th>
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<tbody>
<tr>
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<td>96.24%</td>
<td>2018</td>
<td>97.56%</td>
<td>2019</td>
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<td>2017</td>
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<td>97.23%</td>
<td>2018</td>
<td>97.42%</td>
<td>2019</td>
<td>98.38%</td>
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**Annual Report 2019**
Helping Those Caught In Natural Disasters.

Hurricanes had a profound effect on animal welfare this year. Not only did they leave massive destruction behind, but also displaced animals and overcrowded animal shelters. Angels of Assisi received urgent calls from animal shelters in the path of Hurricanes Barry and Dorian. Fortunately, we, along with other various animal organizations, were able to respond.

In July, our rescue team assisted The Humane Society of the United States (HSUS) by taking in cats and dogs from Louisiana. These animals were expected to face the devastating floods and winds from Hurricane Barry. Rescue crews from the HSUS worked overnight to prepare 122 dogs and 18 cats at St. Landry Parish Animal Control and Rescue to fly out the next morning and be transported to several different rescue partners. Four dogs and eighteen cats made their way to Roanoke, Virginia just in time as Hurricane Barry made landfall in Louisiana.

Just two months later, Hurricane Dorian, a category 5 storm, destroyed the Bahamas and made its way up the East Coast. One of our rescue partners, Lenoir County SPCA, was positioned in the path of the hurricane. Located in a flood zone, Lenoir County SPCA had experienced extreme flooding in the past with Hurricane Florence in 2018. Knowing the shelter was prone to flooding, we planned ahead by evacuating all of the animals and transporting them safely to Angels of Assisi.

With support from our community and volunteers, it wasn't long before many of the animals impacted from the hurricanes found their forever homes.
Meet Mulan.

Mulan came to Angels of Assisi through our rescue with Lenoir County SPCA during Hurricane Dorian. Lenoir County SPCA staff shared with us that Mulan had had a rough life. Before coming to the Roanoke community, Mulan was shot indirectly in the face by the shotgun of a police officer. The reasons for the shooting are unknown to us. Lenoir County SPCA brought Mulan to a veterinarian to help treat her wounds before being transported to Roanoke ahead of the storm. Upon arrival, Mulan was very scared and just wanted to huddle in the nearest corner she could find. She wouldn't even make eye contact. We soon noticed that whenever Mulan would get stressed, she would start bleeding from her mouth. Our surgical staff examined Mulan and found her to have numerous broken teeth that have since been extracted. With the patience and hard work of staff and volunteers, Mulan started to come out of her shell and trust humans again. Mulan is currently in a foster to adopt home where her foster family is continuing her rehabilitation and showing her that she is loved.
In May, Russell County officials contacted us about a neglect case they were dealing with. They were quickly overwhelmed by the number of dogs that needed rescuing. True to our motto, "Help is Here", we quickly gathered together our resources and responded.

Our rescue team returned to Angels of Assisi later that day with 50 dogs in tow. Our medical staff quickly moved into action and began performing examinations and making care assessments. All of the dogs were covered in fleas and most had matted fur. Medical issues ranged from infections and tooth decay to broken bones and tumors. Our Veterinarians also found some of the females to be pregnant.

Thanks to the support from our community, generous donations from the Summerlee Foundation and ASPCA, volunteers, and fosters, we were able to provide these dogs with the care they needed and the love they deserve.
When Water arrived at Angels of Assisi, he was not only suffering from a skin infection and cataract in one of his eyes, but also an injury to his jaw that had self healed incorrectly. Despite living in inhumane conditions, Walter was rescued with his sunny disposition still intact. Wherever he goes, Walter spends most of his time spreading love and bringing smiles to faces. With expert rehabilitation and medical care, it wasn't long before Walter found his perfect forever home where he continues spreading his unconditional love to all.
Providing Affordable Care To All.

As a full-service veterinary clinic, our Community Pet Clinic provides high-quality, affordable care. Offering top-notch care at reasonable rates is one of the missions at Angels of Assisi. Doing so ensures pet owners are able to keep their pets happy and healthy. In 2019, our clinical staff performed more surgeries than ever and almost twice as many exams than last year. In addition to providing care to pets in our community, the clinic continued supplying care to animals for animal control, area shelters, and farm animals in need.

We're excited to announce that we ranked #1 out of the top 500 best companion animal hospitals in the United States. What an accomplishment! Thank you so much to all of our clients and supporters for trusting us in caring for their animals.

Our surgical staff performed over 2,000 low-cost, non-routine surgeries and procedures to keep owners and their pets together. These surgeries include:

- Amputation
- Abdominal Cryptorchid
- Cesarean Section
- Cherry Eye Correction
- Colonopexy
- Cyst and Mass Removal
- Cystotomy
- Entropion
- Hematoma Repair
- Hernia Repair
- Laceration Repair
- Mastectomy
- Ocular Enucleation
- Pyometra
- Splenectomy

We provide reduced cost medical care to companion animals with an emphasis on spaying and neutering to prevent pet overpopulation.

The impact our efforts are making:

- 7,485 animals spayed/neutered
- average puppies/kittens per unaltered animal per year
- 104,790 fewer potential homeless animals
Championing Collaboration.

To further provide access to affordable veterinary care in rural areas, we’ve widened our efforts by forming partnerships with other animal welfare organizations throughout Central/Southwest Virginia and West Virginia. This year, we saw an increase in attendance at our various mobile clinics. From simple vaccine boosters to upper respiratory and other infections, our veterinarians examined 1,244 companion animals. This was a tremendous increase from the 786 examinations that our team performed in 2018.

This year, we reached a milestone with our transport truck. Donated three years ago by the Petco Foundation, our truck has reached 100,000 miles. From being used to provide free spay/neuter transportation and mobile veterinary clinics to evacuating animals from natural disasters and rescuing abused and neglected animals, this truck has been a vital asset to the organization and we are so fortunate to have it on hand.

1,244 of animals served through our mobile clinics

2,330 of animals spayed/neutered through our transports
This past year, Angels of Assisi partnered with the Regional Center for Animal Care and Protection (RCACP) and the Roanoke Valley SPCA to form a joint program called FRVR Kittens (Fostering Roanoke Valley Regional Kittens). This program is designed to pool together our resources to manage the influx of neonatal kittens and litters that occur throughout the year. Not only do kittens require more resources and take up valuable cage space at open intake facilities like the RCACP, but they are also susceptible to potential diseases in the shelter environment due to their compromised immune system. Through our community of foster volunteers, neonatal, sick, and other at-risk kittens are given a chance to grow and thrive in a safe environment. Due to this successful, lifesaving program, Angels of Assisi’s neonatal kitten intake increased from taking in 247 neonates in 2018 to 463 neonates this past year. With the willingness of our foster volunteers, we were able to give these precious kittens a chance to live.

782 animals spent time in foster.

283 number of active foster parents.

57 days average time spent in foster care.
Recognition For Our Lifesaving Work.

This past November, Angels of Assisi, along with six other animal welfare organizations, was honored at the Petco Foundation’s Lifesaving Impact Awards in San Diego, California. Angels of Assisi was awarded the Paul Jolly Compassion Award which recognizes an organization whose compassion for animals moved them to make a lifesaving difference. Our Executive Director, Lisa O’Neill, and Lead Veterinary Assistant, Kristel Brizendine, had the privilege of accepting the award on behalf of Angels of Assisi.

Providing Sanctuary To All.

As a safe haven, Harmony Farm Sanctuary continues to provide care and rehabilitative care to our 300 residents that call Harmony home. In 2019, we provided tours to students from Roanoke County Schools and Botetourt Technical Education Center and continued teaching humane education to develop future animal welfare advocates. This past year, the farm remained a resource for law enforcement. Our team assisted officials in Winchester, VA when the decision was made to closed a roadside zoo. As a result, we welcomed three beautiful peacocks to Harmony.
Meeting the needs of the people and pets in our community has always been an integral part of our organization. Starting off as a mobile spay and neuter clinic in 2001, we have molded our organization to offer programs and services to fulfill the growing demand of our community. With over 21,000 pets being seen in the clinic and over 2,000 adoptions this past year, our current 91 year old building has been struggling to meet the needs of our community for some time now.

A generous donation of the property on the corner of Franklin and Elm Ave was the start of our campaign “Imagine” to build a new, state of the art facility. This new 16,000 square foot facility will be the new home of the Angels of Assisi Pet Hospital and Adoption Center. Complete with surgical suites, exam rooms, a pharmacy, diagnostic suites, adoption center, a laboratory, rooftop garden, and more, the new facility will help our organization continue reaching the needs of the people and pets in our community. While Roanoke, VA, will remain our central hub, the Angels of Assisi pet transport vehicle will continue to make rounds throughout Southwest and Central Virginia, and West Virginia, bringing dogs and cats back to our surgical suite for spay/neuter and other needed surgeries.
## Statement of Activities

### Revenue
- Adoptions: $84,532
- Contributions: $312,956
- Community Pet Clinic: $2,067,992
- Grants: $366,882
- Investments: $28,208

*Total Revenue: $2,860,570*

### Expenses
- Administrative: $91,696
- Fundraising: $12,613
- Medical Services: $900,149
- Programs: $1,492,076

*Total Expenses: $2,496,534*

- Change in Net Assets: $320,857
- Net Assets, Beginning of year: $1,319,566
- Net Assets, End of year: $1,640,423

### Where the money goes (FY 2019)

- **59%** Programs
- **4%** Administrative Expenses
- **36%** Medical Services
- **1%** Fundraising

Financial data compiled from the Assisi Animal Clinics of Virginia, Inc's IRS 990

#### Board Members in 2019

- Chairman of the Board: Norm Mason
- Members of the Board:
  - Carrie French
  - Cathy Cockrell
  - Diane Novak
  - Meg Swecker
  - Robyn Schon
- Executive Director: Lisa O'Neill

#### Total Revenue

$2,860,570

- **11%** Individual Contributions
- **3%** Adoptions
- **72%** Community Pet Clinic
- **13%** Grants
- **1%** Investments

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